Email Notifications - School Cash Online & Lunchbox

The SCDSB has received information from families that there are issues with parents/guardians who are no longer receiving emails from SchoolCash Online when new events, or fundraisers at the school are created.

There was a government directive where companies are no longer allowed to "spam" families with unwanted emails. Because of this, parents/guardians now need to enable email notifications to be sent from SchoolCash Online.

For parents/guardians to enable the notifications they **do not** have to delete their students and re-add them. Please complete the following steps should you choose to received email notifications.

- 1. Log into SchoolCash Online
- 2. Selected My Account on the right
- 3. Select Manage Email Notifications
- 4. Ensure there is a check mark in the "I want to receive notifications....."
- 5. Then click change.

You will then start to receive email notifications from SchoolCash online.

NOTE: The same process will need to be done in Lunchbox to receive email.

